

Six Intercultural Distance Learning Modules

What you will learn:

Module 1 - Recognising cultural difference

In this module you will learn how to:

- Identify the logic behind multicultural behaviours and value systems
- Understand the impact of culture on work-based relationships
- Recognise potential traps and opportunities in cross-cultural cooperation
- Lay the basis for effective communication

Module 2 - The influence of culture upon people

In this module you will learn how to:

- Identify what constitutes culture and become aware of your own cultural profile
- Understand the concept of typical and marginal cultural profiles
- Distinguish cultural preferences in approaching work-related tasks

Module 3 - The influence of culture upon organisations and working approach

In this module you will learn how to:

- Become aware of the notion of risk and its impact on working behaviour
- Become aware of the notion of power and its impact on behaviour and organisations
- How risk and power relationships shape the way different cultures approach work

Module 4 - Building trust across cultures

In this module you will learn how to:

- Why trust is important
- How people trust others
- Trust across cultures
- How to encourage trust

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Module 5 - Six key competencies for working across cultures

In this module you will learn how to:

- How to recognise and deal with culture clash
- The key skills and competencies required for effectively working across cultures
- Your current skills level and the areas you need to improve

Module 6 – Remote Communication across cultures

In this module you will learn how to:

- Understand cultural preferences in communicating
- Select communication media with greater cultural sensitivity
- Deliver more effective remote messages

We hope you find the programme stimulating and useful for your international work in the future...